

Laptop Set Up for Pulse Polling

4 Simple Steps to Get Connected to Pulse

Why is this important?

We need to connect the laptop to the internet so that Pulse data can be retrieved to support Ping Agent. Without this connection, Ping Agents will not have access to your customer's data, such as available coupons and order history, which can help them to upsell and create the perfect meal.



SET UP CHECKLIST

From Arria NuSutus, you should have received:

- One laptop
- One power cord
- Laptop login name and password sheet

You will also need your:

- Wireless Network login credentials from your internet supplier
- Cisco AnyConnect VPN login credentials from GLS Networks
- Pulse eoutbox login credentials from Domino's Global Care. If you don't have these credentials, you can contact help@dominospulse.com.

If you are missing any items or have any questions, please contact support@nusutus.com for assistance.



SET UP PROCESS

Step 1: Turn on the Laptop and Login

Connect the laptop to a power source and turn it on. Login into the laptop using the supplied login and password sheet. Please keep this paper in a safe and secure place. The laptop is configured to provide connection to your stores, so you simply need to leave it on.

Note: Please don't change the password as we will not be able to remote in to the laptop. If you are looking for a quicker way to login, please consider creating a 4 to 6 digit Windows Hello PIN for the laptop. For instructions on how to do this, please click [here](#).

Step 2: Connect to the Internet

Please connect your laptop to your wireless network, You will need your wireless network name and password to do so. For instructions on how to connect to a wireless network please click [here](#).

You can also use an ethernet (wired) cable to directly connect the laptop to your router.

Step 3. Connect to your CiscoAnyConnect VPN Network

Please open your Cisco AnyConnect VPN Client and connect to the VPN server. Next, log in using your VPN username and password. This is the same username and password used by other workstations connected to the Cisco AnyConnect VPN and would have been provided by GLS Networks at the time the VPN credentials were issued.

Step 4: Provide your Pulse eoutbox details

The Pulse eoutbox details are required in order to connect the laptop with the Pulse servers in each of your stores. If you don't have your Pulse eoutbox details, please email the Pulse eoutbox Details worksheet to Domino's Global Care at help@dominospulse.com and kindly ask them to fill it out.

- A. Download the Pulse eoutbox details worksheet [here](#) and email it to help@dominospulse.com**
- B. Email the completed form to support@nusutus.com**

Once the Pulse eoutbox details are received, we will remote in to the laptop to finish the set up. You will be notified via email once the set up has been completed.

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Pulse eoutbox Details for Ping Agent

Franchisee Code (Fcode) _____
 Number of stores: _____
 Franchise Name: _____
 Owner Name: _____
 Main Email: _____

Connecting to the Pulse Servers
 To connect the Pulse Polling software from this laptop to the Pulse servers in each of the stores, please fill out the below table and provide your User ID and Password for the eoutbox.

If you do not have these credentials, they can be requested from Dominos Global Care by contacting them at help@dominospulse.com.

Please email this completed worksheet to support@nusutus.com.

Once received, we will remote login to the computer and finalize the set up of Pulse Polling.

Pulse System Store ID	IP Address	eoutbox Username	eoutbox Password

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Pulse System Store ID	IP Address	eoutbox Username	eoutbox Password

Thank you. You have completed the Pulse Polling laptop set up. Now, let's go Crush the Rush together!

Team Arria NuSutus

APPENDIX



What's on the laptop?

The laptop comes pre-configured with Microsoft Windows BitLocker hard drive encryption enabled. In addition, the power settings have also been pre-configured to ensure always-on operation (provided it is plugged into a power supply). For your convenience, these following applications have also been pre-installed:

- Cisco AnyConnect VPN Client
- Zoho Assist to enable our support team to remotely help with the setup
- PFOS - Pulse Polling Software
- PFOS - Pulse Polling configuration file
- TNT Drive Sync Agent

Locate your laptop in a secure place

It is important to keep the laptop connected to a power source in a secure area, separate from common areas to prevent unauthorized people from having access. Arria NuSutus also recommends a laptop locking device to further secure the laptop. If you need a locking device, please email PFOSHelp@nusutus.com.