

INTRODUCING FLEET MANAGER

Fleet Manager is a web portal and dashboard developed exclusively for Domino's franchisees that will allow you to monitor your AOT metrics and retrieve recorded calls from any device. These tools will allow you to drive profits, train team members and address customer issues more effectively.

Optimize your sales, operations and training.



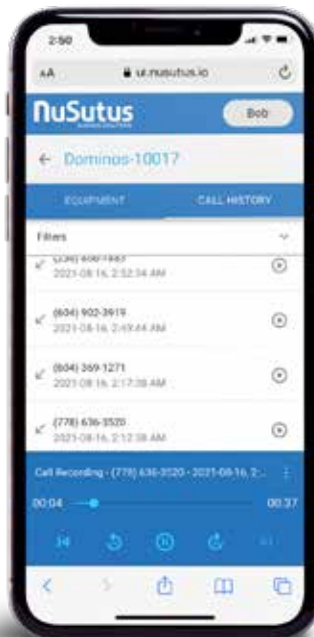
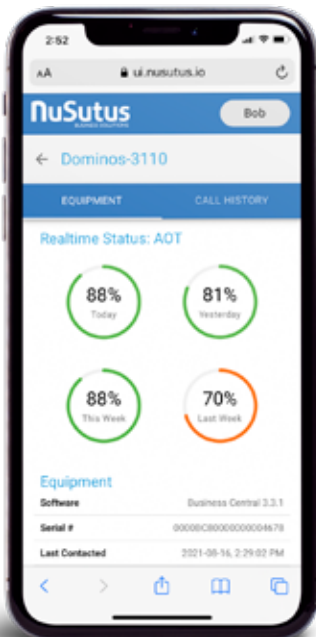
USE AOT METRICS TO MAXIMIZE SALES

A previous study with a Domino's franchisee showed that only 50% of calls were answered on time (AOT), which was much lower than they anticipated. After understanding their real AOT metrics, this store was able to improving its AOT to 85% which increased its profits by approximately 10%.



SILENT SHOPPING AND ISSUES MANAGEMENT TOOL

The call retrieval functionality is ideal for silent shopper audits, as well as to validate and address customer feedback.



CAPABILITIES

- Track AOT metrics and call times by individual store or group of stores
- Compare how AOT is trending with “yesterday vs today” and “this week vs last week” dashboard views
- Instant access 24/7 to any call recording for training and customer issues
- Use call recordings for silent shoppers, customer issue resolution

Supporting over 4,800 locations worldwide

CALL TODAY TO GET STARTED

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