

## GET CONNECTED

*Business Central* is the sophisticated telephony system that is the backbone of Arria NuSutus' suite of business solutions. It has been customized for Domino's Franchisees, which includes AOT trackers on the phone displays and Caller-ID integration with *Pulse*.

**Let's get started today.**



## CAPABILITIES

- Call recording with pause and resume capabilities to comply with PCI compliance
- Caller-ID integration with *Pulse*
- Captures call data required for critical reporting, such as number of calls, AOT, call duration, missed calls, dropped calls, queue hang-ups and auto-attendant hang-ups, number of Spanish or French callers
- Call handling available in Spanish and French
- One Touch Call Management functionality
- Live Coaching allows for managers to be on the shoulder of new employees when answering calls
- Automatic call-backs to notify customers that a delivery is on its way
- Pre-ringer alerts to let staff know of an incoming call which allow them to be prepared to answer the call on the first ring

Supporting over 4,800 locations worldwide

**CALL TODAY TO GET STARTED**

NuSutus.com | 1 (855) 211-1301 (Option 1) | [info@NuSutus.com](mailto:info@NuSutus.com)