

UNLIMITED CRITICAL BUSINESS SUPPORT

At Team Arria NuSutus, we understand the importance of keeping your business moving forward and keeping your customers happy. That's why we created *Business First*, a comprehensive, monthly support service package to help grow and keep your business running smoothly.

Get unlimited access to a fleet of experienced support team members and expert technical engineers who understand the importance of keeping critical business functions up and running.

Business First includes support services for the following Arria NuSutus products:

- *Business Central* | hardware and software
- *Fleet Manager* | call retrieval and AOT tracking
- Auto Attendant and queue messaging
- *Ping Agent*
- *Ping Analyst*
- VoIP
- Cellular Backup
- Phones and Wireless Headsets



UNLIMITED
SUPPORT

Sign up for *Business First* for one low monthly subscription price.
Contact us at 1 (855) 211-1301 (Option 2) or info@NuSutus.com.

YOUR BUSINESS FIRST SUBSCRIPTION GIVES YOU UNLIMITED ACCESS TO:

COMPREHENSIVE REMOTE SUPPORT

- Telephony network, hardware and software support
- Remote emergency response
- Updated system configuration
- Troubleshooting
- Experienced support team
- Expert engineers

SOFTWARE MANAGEMENT

- Software upgrades and security patches
- New feature integrations



EXPERT
TEAMS

AUTO ATTENDANT AND QUEUE MESSAGING

- Extensive library of professionally produced auto attendant and queue messaging
- Unlimited custom messaging for every store in your fleet
- Message topics include promotions, hiring, store hours, events, price points and more

NEW FLEET MANAGER | CALL RETRIEVAL AND AOT TRACKING

Fleet Manager is the latest software developed exclusively for Domino's franchisees to provide you with AOT monitoring and call recording access anywhere, anytime, on any device. It's perfect for tracking and management of call volumes and team member coaching. *Fleet Manager* includes:

- Key metric reporting on AOT, call times and more
- Customer call recording retrieval
- Easy playback
- 24/7 desktop and mobile
- Secure access

ADDITIONAL RESOURCES & SERVICES

- **Training** – We provide live training to assist in using, understanding and utilizing your *Business Central* hardware and software.
- **Self-Service Portal** – Unlimited access to an online self-service portal that allows you to access a full knowledge base.
- **Vendor Liaison** – In some cases, we may be able to work directly with your vendors to resolve issues without your involvement.

TRACK
YOUR AOT
METRICS
WITH FLEET
MANAGER



24/7
MOBILE CALL
ACCESS



ARRIA
NUSUTUS
IS COMMITTED
TO MAKING YOUR
BUSINESS
FIRST



Supporting over 4,800 locations worldwide

CALL TODAY TO GET STARTED

NuSutus.com | 1 (855) 211-1301 (Option 1) | info@NuSutus.com